

### Module Description: Therapeutic Nursing Communication (21R01120103)

<b>Module designation</b>	Course Module
<b>Semester(s) in which the module is taught</b>	III
<b>Person responsible for the module</b>	Akbar Harisa, S.Kep., Ns., PMNC., MN. (AH) (Coordinator) Prof. Dr. Ariyanti Saleh, SKp.,M.Kes. (AS) Hapsah, S.Kep., Ns., M.Kep. (HS) Nurlaila Fitriani, S.Kep., Ns., M.Kep., Sp.Kep.J (NF)
<b>Language</b>	Bilingual, Bahasa Indonesia and English
<b>Relation to Curriculum</b>	This course is a compulsory course and offered in the 3 <sup>rd</sup> semester.
<b>Teaching Methods</b>	<p>Teaching methods used in this course are:</p> <ol style="list-style-type: none"> <li>1. Lecture (i.e., group investigation, small group discussion, case study, jurnal reading, simulation, role play)</li> <li>2. Structured assignments (i.e., essays, activity in group, presentation, quiz)</li> <li>3. Practice in Nursing Laboratory</li> <li>4. Clinical fieldwork (i.e. field observation).</li> </ol> <p>The class size for lecture is approximately 99 students, while for clinical fieldwork is about 24 – 25 students for each lecturer.</p> <p>Contact hours for lecture is 11.67 hours, assignments is 14 hours, practice is 39.67 and clinical fieldwork is 46.67 hours.</p>
<b>Workload</b> (incl. contact hours, self-study hours)	<p>For this course, students are required to meet a minimum of 126.00 hours in one semester, which consist of:</p> <ol style="list-style-type: none"> <li>1. 11.67 hours for lecture,</li> <li>2. 14 hours for structured assignments,</li> <li>3. 14 hours for private study,</li> <li>4. 39.67 hours for practice,</li> <li>46.67 hours for clinical fieldwork.</li> </ol>
<b>Credit points</b>	3 credit points (equivalent with 4.53 ECTS)
<b>Required and recommended prerequisites for joining the module</b>	<p>Students must have attended minimum 80% classes and submitted all class assignments that are scheduled before the final tests. Students must have taken following courses:</p> <ol style="list-style-type: none"> <li>1. The concept of therapeutic communication</li> <li>2. Characteristics of nurses who facilitate the therapeutic relationship</li> <li>3. Self Awareness (intrapersonal awareness in interpersonal relationships)</li> <li>4. Present yourself therapeutically, Dimensions of response and action, and Barriers to therapeutic communication</li> <li>5. Attitudes and techniques - therapeutic communication techniques and stages - stages in therapeutic communication</li> <li>6. Therapeutic communication in special conditions and various age ranges: Therapeutic communication in children, adolescents, adults and the elderly</li> </ol>

	<ol style="list-style-type: none"> <li>7. Therapeutic communication to individuals, families, communities and health workers</li> <li>8. Therapeutic communication to clients in various situations and conditions</li> <li>9. Implementation of therapeutic communication at the ward level in teaching hospitals (Unhas Hospital), Community Health Centers and RSKD South Sulawesi Provincial Government</li> </ol>
<b>Module objectives/intended learning outcomes</b>	<p>After completing this course, if students are given problems implementing therapeutic communication in providing nursing care in a nursing unit, either in a clinic or community, students will be:</p> <p><b>Knowledge:</b>  <b>CLO1:</b> Students are able to understand the basic concepts of therapeutic communication in nursing. <b>(K1)</b>  <b>CLO2:</b> Students are able to understand the concept of therapeutic communication to clients (individuals, families, and communities) at various age levels and situations. <b>(K1)</b></p> <p><b>Competence:</b>  <b>CLO3:</b> Students are able to demonstrate therapeutic communication to clients (individuals, families, and communities) at various age levels and situations. <b>(C2)</b></p>
<b>Content</b>	<p>Students will learn about:</p> <ol style="list-style-type: none"> <li>1. Review of the concept of therapeutic communication and helping relationship in the context of the nurse-client therapeutic relationship in help solve problems that are being faced by clients in clinic and community setting.</li> <li>2. Characteristic of nurses who facilitate therapeutic relationship, foster self-awareness in interpersonal relationships and use themselves effectively in therapeutic communication.</li> <li>3. Obstruction and impasse in therapeutic communication</li> <li>4. Therapeutic communication at patient, family, group and health workers/teams.</li> <li>5. Therapeutic communication appropriately in accordance with the situation, general and special conditions and various age ranges.</li> <li>6. Techniques, attitudes and stages in therapeutic communication.</li> </ol>
<b>Examination forms</b>	<p>Written exam: Multiple Choice Questions using Vignettes.</p> <p>Skill examination: Objective Structured Clinical Examination (OSCE)</p>
<b>Study and examination requirements</b>	<ol style="list-style-type: none"> <li>1. Students must attend 15 minutes before the class starts.</li> <li>2. Students must inform the lecturer if they will not attend the class due to sickness, etc.</li> <li>3. Students must submit all class assignments before the deadline.</li> <li>4. Students must attend all classes of clinical skill laboratories.</li> <li>5. Student must attend the early clinical exposure.</li> <li>6. Student must attend OSCE to get final clinical examination grade.</li> <li>7. Students must attend the exam to get final grade.</li> <li>8. Students must get final mark minimum of 40</li> </ol>
<b>Reading list</b>	<ol style="list-style-type: none"> <li>1. Antai-Otong, D. (2008). <i>Nurse-Client Communication: A Life Span Approach</i>. United Kingdom: Jones and Barlett Publishers.</li> </ol>

	<ol style="list-style-type: none"> <li>2. Bateman, T. (2011). <i>Nursing Team Dynamics: Communication, Culture, Collaboration. Thesis</i>, Canada: Library and Archives. Diakses dari proquest dissertation and Thesis</li> <li>3. Berman, A., Snyder, S.J., Koziar, B., &amp; Erb, G.( 2008). <i>Fundamental of Nursing, Concept, process and practice, 8ed.</i> USA:Pearson Education, Inc.</li> <li>4. Jones, L (2009). The healing relationship. <i>Nursing Standart.</i> 24 (3): 64.</li> <li>5. Hockenberry, M.J. &amp; Wilson,D. (2014). <i>Wong’s Nursing care of Infant and children.</i> 10<sup>th</sup> edition.Mosby: Elsevier Inc.</li> <li>6. Leininger, M. &amp; Mc Farland, M.R. (2006). <i>Culture Care Diversity and Universality: a Worldwide Nursing Theory.</i> Canada: Jones and Bartlett Publisher.</li> <li>7. Railey J.B. (2013). <i>Communications in Nursing.</i> 7<sup>th</sup> edition. Mosby: Elsevier Inc.</li> <li>8. Stein-Parbury J. (2013). <i>Patient and Person: Interpersonal Skills in Nursing.</i> 5<sup>th</sup> edition. Churchill Livingstone: Elsevier Australia.</li> <li>9. Sticklely, T. &amp; Freshwater, D. (2006). The art of listening in the rherapeutic relationship. <i>Mental health practice,</i> 9 (5): 12-18.</li> <li>10. Taylor C. (1993). <i>Fundamental of Nursinng: The Art and Science of Nursing Care.</i> Philadelphia : Lippincott – Raven Publisher.</li> <li>11. Suryani (2014). <i>Komunikasi terapeutik: Teori dan Praktik.</i> Jakarta: EGC</li> </ol>
<b>Cluster of Competence</b>	Nursing Clinical Sciences and Skills
<b>Form of Assessments</b>	<ol style="list-style-type: none"> <li>1. Class/group participation (5%)</li> <li>2. Class attendance (10%)</li> <li>3. Assignment: Case study report (5%), mind mapping report (5%), Team-based project report 1 (10%), Team-based project report 2 (15%), trend and issue report (5%).</li> <li>4. Written Test (20%)</li> <li>5. Quiz (5%)</li> <li>6. OSCE (20%)</li> </ol>
<b>Date of last amendment made</b>	July 2021

### Course Learning Outcome Assessment of Learning Outcomes for Course Modules

**Course Module Name** : Therapeutic Nursing Communication (21R01120103)  
**Code** : 21R01120103  
**Semester** : III  
**Person responsible for the module** : Akbar Harisa, S.Kep., Ns., PMNC., MN.  
**Lecturers** : 1. Prof. Dr. Ariyanti Saleh, SKp.,M.Kes.  
                   2. Hapsah, S.Kep., Ns., M.Kep.  
                   3. Nurlaila Fitriani, S.Kep., Ns., M.Kep., Sp.Kep.J

Intended Learning Outcomes	Course Module Objectives	List of Assessments	List of Rubrics
<p><b>Knowledge (K1):</b></p> <p>Mastering the concepts and theories of nursing in the management of nursing care to clients as well as the principles of nursing management in various health care settings based on research results.</p>	<p><b>Knowledge:</b></p> <p><b>CLO1:</b> Students are able to understand the basic concepts of therapeutic communication in nursing. <b>(K1)</b></p>	<p><b>Assignment:</b></p> <ul style="list-style-type: none"> <li>- Case study report : Students are asked distinguishing various concepts of therapeutic communication and helping relationships in the context of nurse-client therapeutic relationships and simulating their application in helping to solve problems that are being faced by clients.</li> <li>- Mind mapping: Students are asked to Analyze the characteristics of nurses that facilitate the therapeutic relationship.</li> </ul>	<p><b>Rubric for Multiple Choice Questions</b></p> <ul style="list-style-type: none"> <li>- Scored 1, if the answer is correct.</li> <li>- Scored 0, if the answer is wrong.</li> <li>- Final grade= Total corrected items divided by total items multiply 50.</li> </ul> <p><b>Rubric for case study report</b></p> <p><b>Rubric for mind mapping</b></p> <p><b>Rubric for Presentation</b></p>

Intended Learning Outcomes	Course Module Objectives	List of Assessments	List of Rubrics
		<p><b>Written exam:</b> Multiple Choice Questions using Vignettes.</p> <ul style="list-style-type: none"> <li>- Mode of delivery: Online through Learning Management System (LMS) &amp; paper-based exam.</li> <li>- Total number of questions: 50.</li> <li>- Each question must be completed within 1 minute.</li> <li>- Duration of exam: 50 minutes.</li> </ul> <p><b>Individual and group presentation</b></p>	
	<p><b>CLO2:</b> Students are able to understand the concept of therapeutic communication to clients (individuals, families, and communities) at various age levels and situations. <b>(K1)</b></p>	<p><b>Assignment:</b></p> <ul style="list-style-type: none"> <li>- Case study report : Students are asked to understanding self-analysis to foster self-awareness in interpersonal relationships and Use oneself effectively in therapeutic communication.</li> <li>- Mind mapping: Students are asked analyze barriers in therapeutic communication and apply them appropriately when dealing with clients.</li> </ul> <p><b>Written exam:</b> Multiple Choice Questions using Vignettes.</p>	<p><b>Rubric for Multiple Choice Questions</b></p> <ul style="list-style-type: none"> <li>- Scored 1, if the answer is correct.</li> <li>- Scored 0, if the answer is wrong.</li> <li>- Final grade= Total corrected items divided by total items multiply 50.</li> </ul> <p><b>Rubric for case study report</b></p> <p><b>Rubric for mind mapping</b></p> <p><b>Rubric for Presentation</b></p>



<b>Intended Learning Outcomes</b>	<b>Course Module Objectives</b>	<b>List of Assessments</b>	<b>List of Rubrics</b>
		Center and South Sulawesi Regional Government Hospital.	

### Proportion of Assessment Aspects According to the Course Learning Outcomes

No	Code	CLO	Sub CLO	Learning Method	Metode Evaluasi					Proporsi	
					Participatory Analysis	Project result	Assignment	Quis	Mid-test		Final Test
1	K1	CLO 1	Sub CLO 1	Jigsaw			Assignment: Mind Map 5%				5%
				Lecture					Final test: MCQ 5%	5%	
			Sub CLO 2	Discussion, case method	Assignment: case study report 5%					5%	
				Lecture				Quis 1.5%		1.5%	
									Final test: MCQ 5%	5%	
			Sub CLO 3	Discussion, case method	Assignment: case study report 5%					5%	
		Lecture					Quis 1.5%		1.55%		
								Final test: MCQ 5%	5%		
		CLO 2	Sub CLO 4	Discussion, case method	Assignment: case study report 5%				5%		
				Lecture				Quis 2%	2%		
									Final test: MCQ 5%	5%	
		Sub CLO 5	Team-based project: creating health education posters		Assignment 3: Team-based project: creating posters & health education 15%				15%		
Sub CLO 6	CSL	OSCE 20%					20%				
2	C2	CLO 3	Sub CLO 7	Team-based project: Early Clinical Exposure.		Assignment 4: Team-based project: creating a complete nursing care report 15%				15%	



	Sub CLO 8	SGD, group presentation			Assignment 5: Paper on trends and issues and EBNP 5%				5%
<b>TOTAL</b>			<b>35%</b>	<b>30%</b>	<b>10%</b>	<b>5%</b>	<b>0%</b>	<b>20%</b>	<b>100%</b>

### Example of Written Test Exam

1. A nurse is talking to a young person who has been diagnosed with HIV. During these interactions, nurses do not force patients if they do not want to answer personal questions. What is the psychological atmosphere that the nurse is trying to uphold? **(CLO1)**
  - A. Mutual open
  - B. Appreciate the thought
  - C. Respect opinions
  - D. Respect feelings
  - E. Respect opinions
  
2. The nurse is communicating with the patient at the final termination stage. Interaction activities with patients are carried out by nurses before being picked up by their families. What is the nurse's sentence that is most appropriate in this scenario? **(CLO2)**
  - A. How are you feeling this afternoon?
  - B. When will we meet again?
  - C. Tell me, Mom, what did we talk about while you were being treated here?
  - D. Shall we talk here?
  - E. Good afternoon, what exercises have you done?
  
3. "Mother, I hope you can practice this way of rebuking the hallucinations when you hear the voices that you said earlier. You can practice these abilities according to the schedule of activities that we have arranged. What do you think?" What phase of communication did the nurse demonstrate in this case? **(CLO 3)**
  - A. Future contracts
  - B. Follow-up plan
  - C. Subjective evaluation
  - D. Objective evaluation
  - E. Termination